



## Training Information



**Mundelein Police Department**  
**221 N Lake St, Mundelein, IL 60060**  
**March 28-29, 2023 8:00am-4:00pm**

### **On-Target Solutions for Law Enforcement Executives, Managers and Supervisors**

Register at: **[On-Target Solutions for LE Executives, Managers & Supervisors](#)**  
or at: **[www.on-targetsolutionsgroup.com](http://www.on-targetsolutionsgroup.com)**

**This course would be applicable for:** Police, fire and EMS services, TSA, public administration, public works, or anyone who supervises or manages employees from the executive level to front line supervisors in the government sector.

This dynamic two day course is a career development tool to enhance and refine the leadership skills of experienced and new managers supervisors across a variety of organizations. Good supervision and management transcends agencies and provides the core principles of quality supervisory techniques. It also lays a strong groundwork of knowledge for those striving to be promoted to supervisor positions. Concentrating on the idea that people are the true assets of their agency, participants will understand the importance of their role in maximizing employee performance through strong supervision and management techniques.

#### **Topics Include:**

- Qualities of excellence in supervision
- Developing the leader within
- Leadership, management and supervision strategies
- Making a difference in your agency
- Communicating effectively both up and down the chain of command
- DISC personal profile system
- Goal setting and implementation – the supervisor's role
- Earning commitment from employees

*"Excellent training. I'm excited to go back with new skills and work to help my subordinates to do great things. Instructor was personable, understandable and used experiences to help make concepts understandable and relatable."*  
**Master Sgt. Amber-Lee Dunn, ISP**

*"Definitely gained knowledge and useful information which I can apply to my role as a supervisor. Great knowledgeable instructor."*  
**Sgt. Jason Ford, Orland Park PD**

*"Hearing it from a different perspective made a big difference. Too short...."*  
**Alberto Martinez, Security Manager, DHS-TSA**

**On-Target Solutions Group, Inc.**  
**P.O. Box 491 Yorkville, IL 60560**  
**815-545-1609**

**Fee: \$295.00**

(\$275.00 if 3 or more from same agency)

(Look for the discount to attend On-Target Solutions to Problem Employees the next day)