

# ON-TARGET SOLUTIONS TO PROBLEM EMPLOYEES



**Southlake Police Department**

**600 State St.**

**Southlake, TX 76092**

**March 22, 2024 8:00am-4:00pm**

## **Topics Include:**

- Defining the problem employee
- The organizational or supervisory role
- The cause of the problem employee
- What kills great employees
- Identifying what is difficult behavior
- What causes problem employees
- The role of positive discipline
- The value of constant engagement
- Consequence of failing to take action
- The principal of reliable consequences
- Handling morale killers
- Generational issues
- Dealing with the marginal performer

**\$195.00**

(\$175.00 if 3 or more from same agency)

[www.on-targetsolutionsgroup.com](http://www.on-targetsolutionsgroup.com)

Your Presenter



**Gregory Anderson**  
President and Founder



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"Good material to include videos. Very relevant and worked well. Instructor had good knowledge of how to handle employees due to past experience. Good baseline to start identifying and addressing issues with employees and coming up with a plan before issues escalate."

"Exceeded my expectations! Being a dispatch center is hard to relate issues we experience to most trainings. Not only were examples/life examples easy to compare, but so is the course in general. I look forward to going back to work and implementing what I have learned."

"The training revealed I was on the right track toward addressing the behavior of problem employees and enhanced my skill set to correct it using reliable consequences. Gave great insights on what documentation/details need to be included."

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